

Optimist International School Hoofddorp

Survey Parents and Pupils Primary Education 2021

Haarlem, June 2021



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Introduction

This report describes the results of the survey we recently conducted at Optimist International School in Hoofddorp.

'Scholen met succes' is the market leader in the field of satisfaction surveys and market research for schools. With over 1,700 schools, we have the largest current national benchmark. The benchmark is helpful when questions from the standard list or from the Question Library of the Questionnaire Planner have been used. When your own questions are used, the benchmark is limited or absent.

Explanation of terms and concepts:

Reference group

The results of Optimist International School are compared per question with one or more national reference groups. A reference group includes data from schools that participated in the current or the previous two calendar years.

Satisfaction Rating and Grade

A 'Satisfaction Rating' in the summary is an average based on the answers to all the questions about a given topic in a particular section.

The 'Grade' in the summary is the grade given by parents to the school as a whole.

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Parental satisfaction survey

Primary education 2021

100 out of 166 parents participated in the Parental Satisfaction Survey. That is a response rate of 60%. The parents/respondents could complete the questionnaire for several children; these 100 parents/respondents completed the survey for 114 pupils.

Overall satisfaction

The national average rating given by parents to their child's school is **7.64**. The Optimist International School scores an average of **8.58**. The parents' appreciation for the Optimist International School is therefore **0.94 points higher** than the national average.

Grade

Optimist this year 2021

Optimist Internationale School ; 8,58

Optimist year 2020

Optimist Internationale School ; 8,01

Optimist year 2019

Optimist Internationale School ; 7,73

All schools this year 2021

Alle Scholen ; 7,64

5 5,5 6 6,5 7 7,5 8 8,5 9 9,5 10

Satisfaction

Below is a (automatically generated) summary of the most striking points per heading.

Management

The school scores highly with parents on 'Teachers' relationships with pupils' (96% of parents are satisfied with this).

Atmosphere

The school scores highly with parents with regards to 'Atmosphere in the classroom' (95% of parents are satisfied with this). Many parents are also satisfied with 'Attention given to norms and values' (93%).

School building

Parents appreciate the 'Atmosphere and design of the school building' (96% of the parents are satisfied with this). Many parents are also satisfied with 'atmosphere and design of the school building' (94%). 21% of the parents are not satisfied with 'possibilities to play at the play yard'.

Knowledge development

On the whole parents were pleased with the school's knowledge development; 'Attention to language' (94% of the parents are satisfied with this). Many parents are also satisfied with 'Attention to math' (91%).

Personal development

Parents valued the school for 'Attention to gymnastics' (94% of parents are satisfied with this). And a relatively high number are also satisfied with 'Attention to creative subjects' (93%).

School hours

The school scored well with regards to Current school hours (93% of parents are satisfied).

School rules, quiet and order

The school is appreciated by many parents with regard to 'Peace and order at school' (95% of parents are satisfied with this). Many parents are also satisfied with the 'Clarity of the school rules' (96%).

The teacher

The school is appreciated by many parents with regard to 'Teacher's commitment and enthusiasm' (96% of the parents are satisfied with this). Many parents are also satisfied with 'The extent to which the teacher listens to parents' (95%).

Contact with the school

The school is appreciated by many parents with regard to 'Provision of information about the school' (92% of the parents are satisfied with this). Many parents are also satisfied with 'Provision of information about the child' (91%).

External Communication

The school is appreciated by many parents with regard to 'The new school website' (94% of the parents are satisfied with this). Many parents are also satisfied with 'The school newsletters' (91%).

Key figures

The questionnaire is divided into a number of sections (aspects of education) with different types of questions. Different sections concern **valuation questions**, in which it was examined how satisfied parents are with different aspects of the school. The sections from our standard questions from the Question Planner were also asked **how important** the parents think the sections are for "a good school". This is expressed in key figures in the report.

The figure below shows the key figures per question category for Optimist International School for the categories taken from our standard questions from the Question Planner, which shows how important parents consider the different aspects.

Key Factors	Survey		Reference
	2021	2020	All schools
1. The teacher	9.7	9.8	9.4
2. Knowledge development	9.4	9.4	8.8
3. Management	9.5	9.6	9.3
4. Personal development	9.4	9.2	8.9
5. Atmosphere	9.4	9.1	9.2
6. Contact with the school	8.9	8.9	8.5
7. School hours	8.6	8.3	7.1
8. Surroundings of the school	8.9	8.7	7.7
9. School rules, quiet and order	9.1	8.5	8.4
10. School building	8.4	8.6	7.1

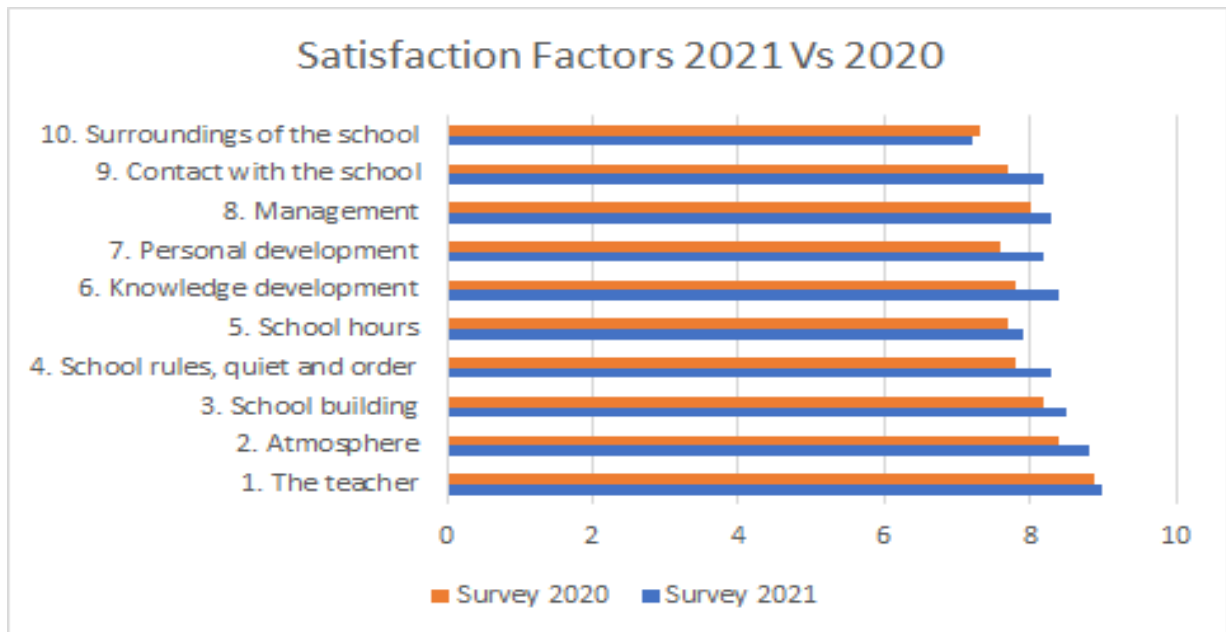
Satisfaction Figures

The questionnaire is divided into a number of sections (aspects of education) with different types of questions. A number of sections concern **satisfaction questions**, in which it was examined **how satisfied** the parents are with different aspects of the school. This is expressed in a satisfaction rating per category.

The figure below shows the satisfaction figures per question category for Optimist International School for the categories taken from our standard questions from the Question Planner.

Satisfaction Factors	Survey		Reference
	2021	2020	All schools
1. The teacher	9.0	8.9	8.3
2. Atmosphere	8.8	8.4	7.5
3. School building	8.5	8.2	7.3
4. School rules, quiet and order	8.3	7.8	7.3
5. School hours	7.9	7.7	7.6
6. Knowledge development	8.4	7.8	7.4
7. Personal development	8.2	7.6	7.3
8. Management	8.3	8.0	7.3
9. Contact with the school	8.2	7.7	7.2
10. Surroundings of the school	7.2	7.3	6.5

Comparison graph 2021 versus 2020



Compared to the previous year survey, the school is rated high on the following factors:

- School building +0.3
- Guidance +0.3
- Atmosphere +0.4
- Knowledge development +0.6
- Personal development +0.6
- School times +0.2
- School rules, peace and order +0.5
- The teacher +0.1
- Contact with the school +0.5
- School environment -0.1

Conclusion

Satisfaction

The parents of the Optimist International School are very much satisfied with the Atmosphere in the classroom, Commitment and enthusiasm teacher, Degree of teacher listening to parents, Attention to norms and Values, Appearance of the building, Teacher expertise, Teacher interaction with pupils, School newsletters, and Atmosphere and furnishing of the school building. Parents are very satisfied with the communication means of the school, such as newsletters, website.

Dissatisfactions

On the other hand points for improvement suggested by the parents are Play options in the square, Current school hours, and Safety on the way to school and Safety in the square.

Pupils satisfaction survey

Primary Education 2021

From Optimist International school 88 pupils completed the questionnaire, from group 5 and above. The response group consisted of 48% boys and 52% girls.

Overall satisfaction

The survey gives a clear picture of how pupils rate our school. The national average score that pupils give to their school is 8.10. Our school scores an average of 9.15 when pupils are asked to give us a score. The pupils' appreciation of our school is therefore **0.96 points higher** than the national average.

The graph below compares the score given by the pupils to our school in 2020 and 2021 with the score given by the pupils of the reference group 'All schools' to their school.

Optimist this year 2021

Optimist Internationale School ; 9,15

Optimist last year 2020

Optimist Internationale School ; 8,85

All schools this year 2021

Alle Scholen ; 8,19

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Satisfaction figures

The table below gives an overview of the satisfaction rates for the categories on which students were asked questions.

Satisfaction	Survey 2021		Reference All schools
	Survey 2021	Survey 2020	
1. Contact between the teacher and pupils	9.4	9.3	9.0
2. Social Safety - pupils	8.4	8.6	8.7
3. The year group	8,5	8,2	8.2
4. The class	8.5	8.5	7.3
5. Maths and language	7.6	8.0	6.2
6. The teacher	8.2	8.2	8.5
7. 21 st century skills	8.0	8.1	7.7
8. School building and surroundings	8.4	8.1	7.4
9. Well-being at school	8.1	8.5	7.0
10. The lessons and subjects	8.0	8.0	7.7

Satisfaction

School building and surroundings

Many pupils appreciate the school building, which is 'beautiful inside' (80% of pupils are satisfied with this). Many pupils are also satisfied with 'School clean and tidy' (75%).

The year group

Many pupils were satisfied with their year group (94% of pupils said they are happy in their year). Many pupils are also satisfied with the social side of things agreeing that they have 'Many school friends' (89%).

The class

The school is appreciated by many students with regard to 'Finds class room pleasant' (78% of the students are satisfied with this). Many students are also satisfied with 'Clarity rules' (90%).

Contact between teacher and pupils

The school is appreciated by many students with regard to 'Teacher is nice' (97% of the students are satisfied with this). Many students are also satisfied with 'Teacher explains well' (86%).

The teacher

The pupils appreciate how the 'teacher organizes everything well' (84% of pupils are satisfied with this).

Maths and language

A relatively high proportion of pupils are satisfied with maths and English (72% of pupils are satisfied with this).

Lessons and subjects

The school is appreciated by many students with regard to 'Learning from the pieces of work you have to make' (76% of the students are satisfied with this). Many students are also satisfied with 'Does well in the lessons' (72%).

Social safety - pupils

All pupils indicate that there is (almost) never anything broken at school. 81% of pupils say they feel safe in the school. In general the score of experienced social safety is 8.5 for pupils at OIS, compared to 8.6 in 2020 and 8.5 for all schools. The physical social safety is similar to this.

Wellbeing at school

Break times are generally enjoyed by pupils, (84% of pupils are satisfied with this). Many pupils also indicated that they 'Like going to school' (83%). The wellbeing of pupils at OIS is on average for School 9.0, for Self 7.8 and for Group 9.4. Compared to 2020 that is similar. Compared to all schools this is higher.

Final report
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